

Dear Family, Friends and Supporters,

Coronavirus Update

We hope you are all managing to keep safe in these extraordinary times.

We recognise that Coronavirus is an unusual and challenging situation for everyone but would like to assure you the safety and wellbeing of our resident guests, your loved one, and our staff are of the utmost importance.

We are closely monitoring the guidance issued by the Government and are taking all appropriate measures to provide a safe environment for all residents and staff.

Whilst currently we do not have any residents with COVID-19 we are gearing up our training and Personal Protective Equipment (PPE) should / when that situation arises. As we have a small number of staff, so far, in self isolation we are pleased to confirm staff from all departments are working together to ensure care remains our priority.

We are pleased to have very dedicated staff and recognise they must be supported, to the same level as NHS staff, by giving them the tools they need (PPE and Testing) so they can do their jobs. As Directors we are also reviewing all employment terms to ensure our staff receive the best support and reward for the superb work they do.

We would like to thank you for supporting our decision to close the home to visitors. This was not taken lightly but taken in the best interests of our residents and staff. Our staff will continue to contact you during your loved one's resident of the day. We will also ensure we continue to provide as much information as possible through our newsletter.

We would particularly like to thank and pay tribute to our staff who are once again stepping up and ensuring our resident guests, your loved one, remain cared for and as safe as possible in these extraordinary times.

Any further updates will be communicated directly to you all.

Keep Safe

Gareth and Enid Nixon-Moss

Directors.

Norwood House
Littlemoor Road
Middleton
Saxmundham
Suffolk
IP17 3JZ



County Care Homes
Best Dementia Care Home Finalists The National Dementia Care Awards 2011

Together We Care

01728 668600

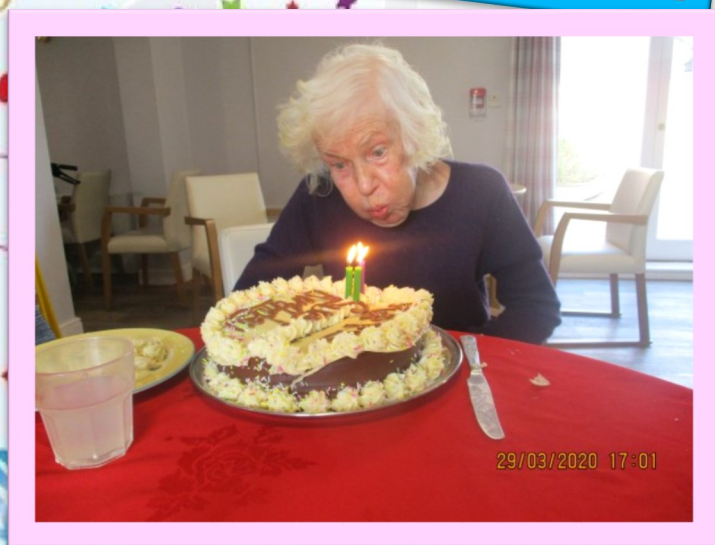
norwood@countycarehomes.co.uk

www.countycarehomes.co.uk

Kind regards and
Best Wishes from,

**All at Norwood
House**

In March Colin, Ruth, John, Pauline, Rosemary and Sue celebrated their birthdays.



**The residents put
their aprons on
and made some
pizzas for their
tea!**



Sing As We Go

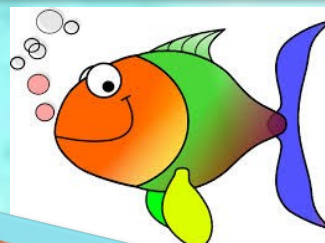


At the beginning of March the Sing as We Go Ladies came in and performed for the residents, Sheila even stood up and had a good sing-a-long!





Karina from
Creative Mind
came in and the
residents
painted some
lovely fish.



Sharon Jarvis visited and encouraged the residents to sing along to her performance



Foteini came in and made
some St Patrick's Day
decorations with the
residents.





Spirits were kept high
with the parachute, making
multiple appearances.





We also did
some lovely
flower
arranging with
the residents
this month







The residents kept themselves busy with puzzles and a bit of reading!





During this period where we are unfortunately unable to allow visitors, don't forget we can arrange for you to have a Skype call with your loved one.

Just give reception a call to arrange a time.

Please add us to your contacts;
norwoodhouse.skype@gmail.com

If you need any help setting this up, let us know and we will do our best to assist you



County Care Homes

Best Dementia Care Home finalist The National Dementia Care Awards 2011

Together We Care

NORWOOD HOUSE CONTACT DETAILS:

Manager - Tom Horrex

Acting Deputy - Abi Pipes

County Care Homes Ltd., Norwood House, Littlemoor Road,
Middleton, Saxmundham, Suffolk, IP17 3JZ