<u>Norwood News -</u>



Welcome to the **January** edition of the Norwood House Newsletter.

We hope you have enjoyed a Happy Christmas , and are managing to stick to all your 'New Years' Resolutions'!

As you are aware, here at Norwood House, we are always trying to keep our residents well entertained and active, and this was certainly true for last month and especially over the Christmas period.

To enable family members to be able to share time over the holiday season with their loved ones, we offered a traditional Christmas dinner on more than one occasion. As you can see from the photographs, lots of family members were able to visit us and enjoy the various entertainments taking place.

Why not take a look at our 'A Year at Norwood House 2017' year book to see what we got up to last year. Don't forget, if you would like any of the photographs from this Newsletter, or previous editions, please do not hesitate to ask a member of the Reception staff.

Wishing you all a very Happy 2018



Together We Care

This Month's Activities!

1st January 18

Geoff Jukes
2:30pm

11th January 18

Dennis Maisey
2:30pm

15th January 18

Geoff Jukes2.30pm

19th January 18

Tickled Pink 'Aladdin' production 2pm

23rd January 18

Barry Tone 2:30pm

29th January 18

Geoff Jukes
2:30pm

PLEASE FEEL FREE TO JOIN US AT ANY OF OUR PLANNED EVENTS

> Norwood House Littlemoor Road Middleton Saxmundham Suffolk IP17 3JZ

www.countycarehomes. co.uk Dizzy, Dorothy, Neil and Christina all celebrated their

birthdays in December all sharing their month with one special baby who was born on Christmas Day.

This year we had a 'life size' Nativity scene on display in our visitors lounge area. It was admired by lots of visitors, despite our 'Baby Jesus' going 'missing' on a number of occasions!



It was wonderful to see so may family members visiting us last month. Joan enjoyed visits from various family members, including visits from two sets of her 'Great' grandchildren.

Our Activities Planner ~ January 2018

1st Geoff Jukes Singing Geoff Jukes	2nd	3rd Cake Bake Day	4th				
5th Domnoes	6th	7th	8th				
9th	10th Cake Bake Day	11th Dennis Maisey Ukele Act &	12th				
13th	14th	15th Geoff Jukes Singing at 2:30pm	16th				
17th Cake Bake Day	18th	19th Tickeld Pink performing: ALADDIN	20th				
21st	22nd B N G O 5 29 42 52 68 14 17 38 60 75 7 22 secc 49 62 13 33 346 63 3 27 32 73	23rd Barry Tone Singing at 2:30pm	24th Cake Bake Nav				
25th	26th	27th	28th				
29th Geoff Jukes Singing at 2:30pm	30th	31st Cake Bake Day					





Brian Shaw brought the party atmosphere to Norwood House. Can you guess who dressed as Father Christmas?





It was wonderful to see all the staff and residents joining in the festive fun, enjoying mince pies, mulled wine, sherry and a Good Dance!















We were delighted to have the local church choir come in to sing Christmas Carols for our residents. It was a wonderful afternoon, and it was lovely to have family members join us.

Middleton Benef



Nothing like a sherry & mince pie, whilst listening to the Carols, to get everyone into the festive Christmas spirit.

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It is always nice to hear a brass band play at Christmas time, and we were delighted to welcome the Ipswich Hospital Brass Band in to play to our

residents.







The residents certainly enjoyed having Danny giving out glasses of his famous 'Christmas Punch'. **Thanks Danny**



Christmas Dinner with the family







Thank you to all the family members who were able to join us for one of our pre Christmas dinner days, and on Christmas Day itself.



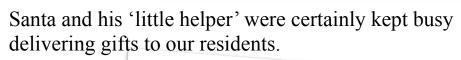
It was wonderful to see you all, and it certainly kept our 'Kitchen Staff' busy!





From: All the staff at Norwood House













Santa also took the opportunity to greet visiting family members - Good Old Santa!

















Our residents also enjoyed opening all the presents they received from their family members.

Dominic the Pat Dog is a regular visitor here at Norwood House. His owner Judy very kindly gives up her time each week to bring him in to see the residents. He definitely brings lots of smiles to our residents faces. I am sure Dominic doesn't mind the attention either! **Thank**



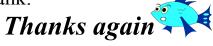






Also a **BIG** thank you to Mr and Mrs Humphries who kindly gave up some of their spare time to come in and clean our fish tank!

It was definitely in need of a good Clean, and we were really surprised to see how many small fry we had in the tank.



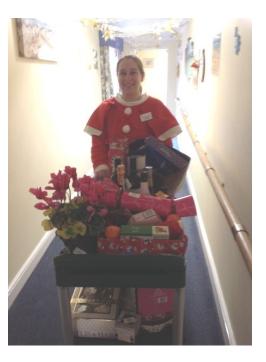


Thank you to everyone who donated a prize to our Christmas Raffle. We had almost 40 prizes and raised **£184** which will be put towards activities and events. *Thank You*



We drew the winning tickets on Christmas Day and the residents enjoyed pulling them out of the box. Most prizes have been collected, but if you have a ticket with one of the following numbers, please get in touch to claim **your** prize:

Orange	Blue	Light Blue
321	364	387
312	428	507
& White 939		Good Luck!



Snow comes to Norwood



County Care Homes

Norwood House

DIRECTORS' SURGERY

Gareth and Enid Nixon-Moss highly value feedback from both visitors and staff. They are holding regular surgeries to enable any visitors or staff to meet them and to discuss any issues or suggestions as to how we may add to the service we provide and make your time at Norwood House even more memorable and enjoyable for our resident guests and yourself. All discussions will be held in strict confidence unless agreed otherwise.

Should you wish to meet Gareth and Enid please print your name against one of the dates and times below. Should you require longer time then additional arrangements will be made at the first meeting.

The following dates and times are available.

11th February 2018

.00pm	
.15pm	••••
.30pm	• • • • • •
.45pm	••••
.00pm	••••
.15pm	•••••

March 2018

To Be Arranged

"Our priority is to ensure The County Care Homes Group is a Centre of Excellence" in providing Dementia care. If for any reason we have not met your expectations, do please contact me and give me and my team an opportunity to address your issue".

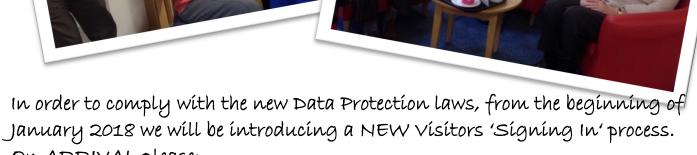
Gareth Nixon-Moss

County Care Homes Limited

Registered in England No 4683188

VISITORS - ALWAYS WELCOME

It is always lovely to have visitors here at Norwood House, and it has been particularly enjoyable to see so many over the holiday period.



- On ARRIVAL please: ⇒ Report to Reception
- ⇒ Give your Name
- \Rightarrow Advise WHO you are visiting

Your Name, Date & Time of arrival, and who you are visiting will be recorded on the Reception computer system. When you LEAVE, please also report to Reception so you can be booked 'OFF' the premises. If a member of the Reception staff is NOT available, please report advise a senior member of the team that you are on the premises.

Thank you for your understanding and co-operation in this matter.







Here at Norwood House we always enjoy having entertainers join us on a regular basis, and December 2017 was no exception.

As well as enjoying the singing of Brian Shaw, we were also glad to have Gwyn Pritchard and Geoff Jukes join us in celebrating the holiday season.

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Here at Norwood House it has become a bit of a tradition for some of our residents to stay up and see in the New Year.



New Year Goals Poet: Catherine Pulsifer

New Year goals you may set Take the action so they are met. Achieving a goal brings success and happiness too Keep moving forward and being You. Even though challenges you will face Don't be discouraged just keep up the pace By doing a little bit each day You will see your goals accomplished this way.

And when the year ends you will see Your goals completed and satisfaction will be Keep a positive attitude and you will find You will do it when you focus your mind.

Once again, all the residents and staff at Norwood House would like to wish all the family members, friends and supporters the very best for a





Brain Teaser - If you have not been over indulgent during the Christmas period, and feel up to a little challenge, why not have a go at this months' word search. Good Luck!



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News From Norwood

If you would like your family member to see a dedicated specialist: i.e. Doctor, Foot Healthcare Practitioner (Chiropodist), ToothBooth Dental Practice, Vision Call Optician, Hairdresser, Occupational Therapist or Physiotherapist etc. Please leave a note for us in the 'RED - Relative Request Book'.

The book is in Reception, next to our Visitors Log Book and it can also be used to leave reminders, messages and updates for the Team.